

Bienvenue chers gens

FRENCHIE
RESTAURANT
HOTEL
BAR

HOTEL INFORMATIONMAP

We love to share our favorites A TO Z!

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IMPORTANT INFO

IMPORTANT NUMBER: Need any assistance?

Call us: +31 23 737 06 18

We will be happy to assist you at any time
by phone on our landing number.



Scan the QR code to send us a message
via WhatsApp (messaging only - no calls). We try to reply as
soon as possible. But if our restaurant is open,
please don't hesitate to come downstairs - our team will be
delighted to assist you, answer your questions,
and help with anything you may need.

QUICK FRENCHIE FACTS

We're a small boutique hotel with only 5 rooms and no 24-
hour reception. However, we always aim to respond as
quickly as possible and resolve any requests or issues
promptly. During our restaurants' s opening hours,
our team is fully available and at your service.

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A L C O H O L

Drink champagne & dance on the bed! We love a good celebration but if you open a bottle, the whole bottle will be charged. So... drink up and enjoy responsibly!

A I R C O

Whatever the weather, we want you to feel comfy.

Manual air conditioning guide:

1. Point the remote at the unit and turn it on
2. Slide down the lower part of the remote
3. Press MODE until it says COOL
4. Adjust temperature using the arrows
5. Want quick cooling? Press the POWERFUL button

B I K E S

You can rent (electric) bikes at several locations in Haarlem. Near the train station, we recommend: Rent a Bike, Green Bikes, and Bike Tours.

Exploring Haarlem like a local starts on two wheels.

You can safely store your bike at the nearby Hortusplein bike parking. It's free, secure, and just 100 metres from the hotel. Check online opening hours.

Sleep well - your bike will too.

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B R E A K F A S T

Friday, Saturday & Sunday at 10:00 AM,
served downstairs in our restaurant.

Enjoy à la carte or choose our full breakfast,
incl. coffee & juice for €25 p.p (price hotel guests only)
Prefer breakfast in the comfort of your room? Our team will
be delighted to assist you with the available options.

B R E A K F A S T T I P S

For breakfast outside the hotel or before 10:00 AM,
here are some of our favorite nearby spots

Coffee Habits – Coffee + croissant, daily from 8AM

Hazel Coffee – cute breakfast cafe across the street
daily from 7AM

Mogador – Coffee – daily from 8AM – Sunday 9AM

Hare of the Dog – Nice coffee & brunch bar
Wed-Sat from 9AM, Mon from 10AM

Natives – Coffee + cakes, very cute street
Mon-Frid from 8AM, Sat-Sun from 9AM

By Lima & Flore – Healthy breakfast, juice & coffee,
Mon-Sat from 8 AM, Sun 9 AM

La Maru – Coffee & Bakery, Mon-Sat 8AM, Sun 9AM

The Coffee Spot – Breakfast by the river – daily – 8AM

Dodici – Breakfast by the river – daily from 8AM

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C H E C K - O U T

Wakey wakey, rise and shine!

Check-out is at 11:00 AM – you can do this at our restaurant
daily open from 10:00 AM.

Leaving before 10:00 AM?

Just leave your key in the room. Still thirsty?

You're always welcome in the restaurant
for a final coffee or juice, even after check-out!

Want to snooze a little longer?

Ask for a late check-out (until 12:00 PM) for €25.00.

D O G S

Did you meet Dirkje yet? She love cuddles and hang out in
the restaurant.

Dogs are welcome in our hotel for €30 per night

We provide:

Water/food bowls

A dog carpet

Tasty dog snacks

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D A M A G E

We know we have nice things. If anything gets damaged or goes missing and isn't reported, we'll have to charge the value of the item. Be kind to our treasures

D I S C O U N T

Special for you! 10% discount in our restaurant and at the bar! See you there.

I N S T A G R A M

Tag us in your favorite memories!

@frenchiehaarlem

Don't forget to follow us too 😊

H A I R D R Y E R

A hairdryer is available in your wardrobe (for rooms equipped with one), and on the shelf in rooms without wardrobes. No bad hair days allowed in Haarlem.

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HEATING IN YOUR ROOM

Our heating system is centrally controlled and automatically adjusts based on the outside temperature and the overall climate of the building.

For a comfortable night's sleep,
rooms are generally kept between 18–20°C
- perfect for cozying up under the covers.

As this is a historic building, the temperature cannot be adjusted individually via the air conditioning unit, that one is there to keep you cool during warmer days
(cf AIRCO section in this map.)

If you'd prefer your room a little warmer, just let us know,
we'll happily adjust it manually for you.
You can contact our team at the restaurant
or give us a call.

And of course, if you're feeling extra chilly,
we also have additional blankets available...
because sometimes, more cozy is simply better.

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KEYS

Your key opens and closes your **room door**.

The room number is mentioned on it - just in case you get lost in our charming corridors.

The same key also opens the **hotel entrance**.

It is intentionally a little heavy, making it more difficult to lose. If that happens, don't worry - we're just a phone call away and happy to rescue you.

If you leave before reception opens, please kindly leave your key inside on your room door.

LIGHTS

At the entrance of your room, you will find a **central switch**. Very convenient when leaving the room - all lights will turn off at once.

Important note: if you switch it off at night, your phone charger will also take a break.

All other lights can be controlled individually:

Bedside lamps: next to your bed, perfect for late-night reading or pretending you'll read

Bathroom lights: switch located outside the bathroom, near the door

In the Netherlands, we rarely use shutters. Simply close the thick curtains, and let sleep do the rest.

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L U G G A G E

No stress, just vibes.

You can store your luggage with us after check-out
Just ask a team member.

M A R I E S T E L L A M A R I S

In your bathroom you will find products from the wonderful and responsible brand Marie-Stella-Maris. If you fall in love with them (very likely), you can find their stores in Haarlem city centre and also in Amsterdam. A little luxury you can actually take home.

M A R S H A L L S P E A K E R

Play your favorite guilty pleasures!

Press and hold the power button for a few seconds to turn on the speaker. Connect via Bluetooth to Acton II and you're good to go.

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MONUMENTAL



Our restaurant and hotel are located in a protected historic monument dating back to the year 1600. Apart from the nearby large church, the building proudly features one of the oldest original roofs in Haarlem - oui, oui very special!

As you might expect from a house of this age, not everything is perfectly straight... but that's part of its charm. Some beams are a little low, so mind your head 😊 The stairs are quite steep and typically Dutch - a true local experience! We're of course happy to help you carry your luggage up or down.

Enjoy the character and make yourself at home!

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P H A R M A C Y & D O C T O R

You will find a central pharmacy in our street:
centraal apotheek Oude Gedempte Gracht 103-105

For urgent **medical assistance**, the on-duty doctor in Haarlem can be reached at: 023-7504567.

For life-threatening emergencies, always call 112.

We hope you won't need either—but it's always good to know where they are, just in case.

Q R - C O D E

Do you need any of our assistance outside our openings hours? Please scan the QR code which you will find on the welcome letter in your room. After scanning you will get in contact with one of our team members! We are always more than pleased to assist or have a small chit chat :)

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R E C O R D P L A Y E R

Sounds to music in my ears! In our zolder suite you are able to make your own disco and use the record player.

We have a nice selection of LPs, enjoy!

Connect the player to the Marshall using the cable.

Kindly handle the needle with care.

R E S T A U R A N T S

When Frenchie is closed (Sunday & Monday evenings), or if you feel like exploring, here are some of our favourite spots - Haarlem is a true foodie destination.

Rebel Rebel (our "little sister" with a hidden garden), **Menu**

Corridor (really nice in the former Koepel prison), **Café**

Colette (French brasserie near Grote Markt),

Het Goede Uur (fondue & local favourite),

De Planu (in the north), **Zuidam** (along the river),

and **Pip Deli** (near Houtplein).

Seafood: Ed Café Vis, Fish Monk.

Spanish: Besos (paella), Bilbao (tapas).

Italian: Dodici, Nolita, Piccolo Forno.

Asian: Erawan (Thai), Côtam (Vietnamese), Koki Londo (Indonesian), Maita (Peruvian-Japanese).

For something simple, fresh & feel-good : Pumpkin.

Bon appétit!

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S A F E

Please read the instructions carefully to set a new code:

1-Remove the battery front on the inside of the door

2-Press the reset button

3-Set a new code followed by *(_ _ _ _*)

4-The light should blink two times

5-New code is set!

S A F E T Y F I R S T

Please take a moment to **locate the nearest emergency exits by checking the floor plan**

displayed in your room and in the hallway.

If you have any questions or concerns, our team is available while the restaurant is open. Outside of opening hours, you can reach us via the QR code in your room.

In the unlikely event of a fire, we kindly ask you to:

*Stay calm and do not panic

*Report the fire by phone

*Leave the hotel using the nearest escape route

For all emergencies, please dial 112
(police, fire brigade, ambulance).

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S H H . . . S I L E N C E

Be aware of your neighbours - please don't play your music too loud or too late.

Some of us like sleep more than bass drops.

This is a old building with only 5 rooms,
so sound travels faster than gossip here.

That said... we do know some great places in Haarlem
if you feel like dancing the whole night away!

Thanks for keeping it cool, quiet, and kind.

S H A R I N G I S C A R I N G

If you loved your experience at Frenchie, we'd absolutely love to hear about it – and even more if you share it with your friends or the internet.

A kind word on Google, Booking, Instagram or wherever you like truly means the world to us.

And if something wasn't quite right, please tell us straight away - in person, by phone, or message. We're much better at fixing things while you're still here than after you've checked out (sadly, we haven't mastered time travel... yet). Our goal is simple: make your stay as lovely and smooth as possible.

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S M O K I N G

We're a 100% smoke-free hotel.

Not even Keith Richards gets to light up here.

If you do smoke inside, a fine of €250 applies (and honestly, you'd rather spend that on cocktails at the bar).

S U N S E T S

We know a few very nice sunset spots...

but let's keep this just between us.

For riverside vibes, head to **Oerkap** (pizza & drinks with your feet in the sand), **Mooie Boules** (big terrace + a game of pétanque), or **Zuidam** near the Adriaan windmill for a perfect apéro by the water - **Watermeterfabriek** is another lovely option along the Spaarne river.

Prefer a view from above? The **Dakkas** offers one of the most beautiful rooftops in Haarlem for drinks or dinner.

And if you're chasing the ultimate sunset, the **beach** is just a short trip away (train, bus, bike or car).

Think golden skies over the North Sea at **Republiek in Bloemendaal** or spots in **Zandvoort** like **Piatti Beach**, **Ubuntu**, **Hippie Fish** or **Fosfor**.

Enjoy... and remember, some secrets are too good to share

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T O W E L S

Towels left on the floor = replaced.
Otherwise, we invite you to reuse them,
Mother Earth says thanks

W I F I

NAME: Frenchie
PASSWORD: frenchtoast

W I N D O W S

Some rooms feature traditional Dutch sash windows that
slide vertically and are fitted with
double glazing and handles.

Please make sure your windows are closed
when leaving the room.

Yes, even in the Netherlands it sometimes rains.
We are as surprised as you are.

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Z Z Z L E E P W E L L

We do hope that you will find your stay enjoyable and relaxable at the same time! It's the memory that counts. Spread the word and share your positive experiences with others!

Want to zzzleep well at home as well? Our beds are come from the Dutch company Pullman. Pullman is synonymous with craftsmanship, precision and passion for box springs and mattresses. Comfort and luxury are number #1.

You can buy all our bedding at Bedtime!

Bon séjour!

Team Frenchie

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Summary of the Uniform Conditions for the Hotel and Catering Industry (UVH)

The Uniform Conditions for the Hotel and Catering Industry (UVH) apply to all reservations and services provided by our hotel. Below is a summary of the most important terms:

1. Reservations & Cancellations

A reservation becomes binding once it is confirmed (verbally, in writing, or digitally).

Cancellations are free of charge up to 5 days before arrival.

If cancelled within 5 days prior to arrival, 100% of the reservation amount will be charged.

2. Liability

The hotel is not liable for the loss or theft of guests' belongings unless there is gross negligence on the part of the hotel.

Guests are liable for any damage they cause to the hotel or its inventory.

3. Payment

Payments must be made as agreed (at check-in, check-out, or in advance).

If payment is not made, collection fees may be charged.

Tourist tax: €6.00 per person per night. This is charged separately.

4. House Rules

Guests are expected to follow the hotel's house rules.

In cases of serious disturbance or misconduct, the hotel reserves the right to deny access or terminate the stay.

5. Force Majeure

In cases of force majeure (such as natural disasters, pandemics, or government measures), the hotel may change or cancel services without being held liable for damages.

6. Privacy

When staying with us, we collect certain personal data. How we process this data is explained in our Privacy Policy and is in accordance with the General Data Protection Regulation (GDPR).

Please note: if you arrived at our site via a third-party booking platform (such as Booking.com), they may also collect data via cookies. We have no control over this.

Please refer to the privacy policy of the relevant booking site.

Our own Privacy Policy, which explains how we handle your data, is available on our website.

7. Applicable Law

Dutch law applies to these conditions.

In the event of disputes, the competent court in the Netherlands will have jurisdiction.